Thank you to our donors, funders, and volunteers who allow JFS to make a difference in the lives of others.

See the exciting things we are doing in the community.

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JEWISH FAMILY SERVICES OF MIDDLESEX COUNTY
ANNUAL REPORT 2017

## From Our Executive Director:

#### Dear Friends:

On behalf of the amazing team at JFS, thank you for your support. We are fortunate to look back and report that we had another great year serving our community with pride and respect – and passion. In 2017, while many nonprofits faced funding losses and staff reductions, we were privileged to be able to continue our work helping those in need in and around Middlesex County.

Did you know that we had nearly 300 active volunteers helping us achieve our mission to help all individuals and families in need realize an improved life experience at home, in the workplace, and in the community?

How about the fact that our volunteers delivered more than 25,000 meals last year, checking on the daily health and welfare of more than 150 seniors in Middlesex County?

Were you aware that, in 2017, our food pantries supported 1,964 individuals in Middlesex County – enabling them to keep food on the table when times were tough?

Did you hear that, in 2017, JFS staff assisted 354 new immigrants in the complex process to become U.S. citizens?

In these uncertain times, please accept our sincere gratitude for joining with us to help and support our neighbors and friends without regard to race or religion.

Your generous donations will allow us to continue to do what we do to help those in need now and for the next generation.

From the bottom of my heart, thank you,

Roni Salkin, Executive Director

## From Our President:

Jewish Family Services experienced a very successful year in 2017.

The agency transitioned leadership due to the retirement of our long-term Executive Director. We have significantly expanded services. Our counselors provided more outpatient sessions than the year before. Holocaust survivors received more resources and services and attended more Café Europa socialization programs than in years past. Job search assistance and job readiness training hours increased in our Career Center. The number of individuals who received Passover food packages grew significantly.

Our mottos too have changed over the years, from "Values you know, Opportunities to grow." to "A Lifetime of Support" to "We're Here to Help" emphasizing that JFS serves people of all races, ethnic origins and religions.

I am so proud, as are all the Board of Trustee members, of the accomplishments of the organization, staff and volunteers. We have added new members to the Board giving us a more diversified community representation.

Continuing our vision, JFS is recognized as one of the most effective agencies for those in need, providing exceptional professionalism, compassionate and respectful services for all those who seek our help. JFS is committed to bringing about positive changes in the lives of seniors, women, families, immigrants and Holocaust survivors in need throughout the entire Middlesex County Community.

Sincerely,

Jelly & Ferhand

Jeffrey E. Einbond, President, Board of Trustees

# Career Services / Women's Center

Dina\* came to the JFS Women's Center after losing her husband suddenly, leaving her unable to take care of her mother-in-law and 3 young children. The family was left without life or health insurance benefits. The house was foreclosed on and Dina had to find a place to live and a job immediately.

With guidance from the JFS Women's Center, Dina secured health insurance and affordable apartments for herself and her mother-in-law. With help from a JFS career specialist she created a resume and started computer classes in the JFS lab. Dina was referred to the JFS food pantry and support groups. and received backpacks filled with school supplies for her children.

Dina received JFS Women's Center funding for career training to become a medical assistant. While finishing her training, Dina was contacted by a JFS career specialist about a position in a local medical office. Dina is now working as a full-time medical office assistant, and was referred to JFS counseling for help moving on to the next phase of her life.

\*Name changed for privacy.



# Holocaust Survivor Services

Survivors received 71,457 hours of homecare services including skilled nursing care and homecare aides. Services provided: Kosher Meals on Wheels, case management, transportation, housekeeping, and medical and dental assistance allowing them to live independently and with dignity in their own homes.

Fay Ross (L) and Volunteer Dorothy DeMeo (R) at Café Europa, a socialization program for Holocaust survivors and their spouses.



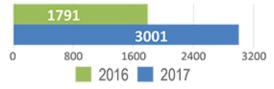
# Community/Volunteer Services

JFS' 265 volunteers delivered 26,000 meals, educated 10,699 seniors about Medicare fraud. waste, and abuse, helped in senior programs, assisted in agency offices, packed food in the Kosher Food Pantry, and taught computer and citizenship classes.



Volunteers help staff in the food pantry.

#### KOSHER FOOD PANTRY - BAGS DISTRIBUTED



# Immigration - Citizenship Classes



John Tello (L), Citizenship Coordinator, with students who became U.S. citizens

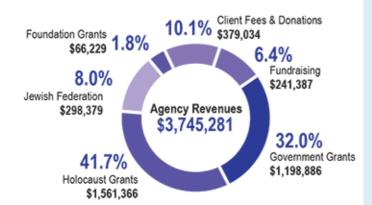
We came to the United States because it would give us a better chance to do things with our lives and for the opportunities. The decision to leave everything behind was hard. We left family, friends, our language and all we knew to begin a new life here. I couldn't speak a word of English. I am proud of my culture and my ancestry. I'm proud of my family, but I wanted to be part of the American culture and I wanted to become a citizen. It was very important to me. JFS Middlesex provided me and other immigrants like me with services to learn English to study for citizenship. They assisted us step by step through the process and represented us at citizenship interviews. I am grateful I have become a citizen and pleased with all the doors it has opened for me. I would not have been able to do it without JFS.

### CITIZENSHIP CLASSES - STUDENTS ATTENDED



# Expenses/Revenue

#### Fundraising & Administration Community Outreach \$151,659 **4.0**% \$217,756 Counseling Services \$453,288 12.0% 7.0% Agency Expenses \$3,788,359 Immigration Services 66.4% \$264,811 Senior Service 4.9% \$2,515,677 Career Services \$185,168



## For Every Dollar of Revenue Spent



# JFS Services and Programs

### Career Services/Women's Center

- Computer Classes
- Job Search Assistance
  - · Support Groups

## **Community Services**

- Kosher Food Pantries
- · Senior Medicare Patrol (SMP)
- State Health Insurance Assistance Program (SHIP)
  - · Community Information & Referrals
  - · JRecovery Addiction Support Group

## **Counseling Services**

## **Immigration Services**

- · Citizenship Classes
- · Immigration Application Assistance
  - Refugee Employment Services

### Senior Services

- · Holocaust Survivor Services
  - · Kosher Meals on Wheels
- · Nutrition & Socialization Programs

#### Volunteer Services

For more information on these and other JFS programs, visit jfsmiddlesex.org