

What is the Senior Medicare Patrol of New Jersey?

SMP of NJ is part of a federally funded national effort to combat Medicare fraud, waste and abuse. These issues cost taxpayers **billions** of dollars each year.

SMP of New Jersey:

- Partners with aging services and others to promote awareness of fraud, waste and abuse.
- Develops and disseminates consumer education through presentations, health fairs and press events.
- Provides consumer counseling and services as consumer advocates to resolve billing disputes and errors.
- Makes appropriate referrals to health care agencies and law enforcement agencies for suspected cases of fraud, waste and abuse.

Protect Detect Report



32 Ford Avenue, Milltown, NJ 08850

Toll Free Hotline: 877-SMP-4359
Phone: 732-777-1940
www.jfsmiddlesex.org

Senior Medicare Patrol of New Jersey

Empowering Seniors to
Prevent Healthcare Fraud

Stop Health Care Fraud



Toll Free Hotline:
877-SMP-4359

Protect

*Protect yourself
from Medicare errors, fraud, and abuse*

Protect your Medicare or Medicaid number as you would your credit card information.

Do not give out your personal information, such as your Medicare, Medicaid or Social Security number, bank account numbers or credit card numbers to anyone you do not trust.

MEDICARE HEALTH INSURANCE
1-800-MEDICARE (1-800-633-4227)
NAME OF BENEFICIARY
JANE DOE
MEDICARE CLAIM NUMBER SEX
000-00-0000-A **FEMALE**
ENTITLED TO EFFECTIVE DATE
HOSPITAL (PART A) 07-01-1986
MEDICAL (PART B) 07-01-1986
SIGN HERE → *Jane Doe*

Medicare/Medicaid will **not** telephone you nor will they sell or endorse any products.

Representatives from Medicare/Medicaid do not initiate phone calls or make home visits. If someone does call or visit, hang up the phone or shut the door. *"It's shrewd to be rude."*

Detect

*Learn to detect
potential errors, fraud, and abuse*

Always read your Medicare Summary Notice (MSN) or health care billing statement.

The MSN is the piece of mail you get after you receive medical services through Medicare. It is stamped *"This is Not a Bill."* Look for these three things on your billing statement:

- Charges for services you didn't get
- Billing for the same thing twice
- Services that were not ordered by your doctor.

Always keep a calendar of your doctors' visits and medical tests.

Record doctor visits, tests and procedures in your personal health care journal or calendar. Compare your statements with your calendar. Make sure your bill is correct.

Report

*If you suspect that you have been a target
of errors, fraud, and abuse, report it*

General Tips:

- **NEVER** accept "free" services from people "selling" medical services.
- **DO NOT** keep mail in your mailbox for more than one day.
- **ALWAYS** shred your Medicare, health care, and other important documents before throwing them away.
- **COUNT YOUR PILLS.** If you are short, complain to your pharmacist.
- **REPORT POSSIBLE FRAUD.**
SMP of New Jersey: 877-SMP-4359
or JFVS: 732-777-1940

IMPORTANT PHONE NUMBERS

Medicare **1-800-MEDICARE**
NJ Medicaid **1-800-356-1561**
SHIP **1-800-792-8820**
(State Health Insurance Assistance Program)
Social Security Administration **1-800-772-1213**
PAAD or Senior Gold **1-800-792-9745**